

Sports Hotel “Soft All Inclusive” Concept Guidelines 2026

Hotel Management and team have the pleasure to welcome you to Concorde El Salam Hotel Sharm El Sheikh.
We wish you a pleasant and unforgettable stay with us!

Opening Hours of Restaurants & Bars

Waterfalls Restaurant Main Restaurant

Breakfast Served buffet 07:00- 10:30
Lunch Served buffet 13:00 - 15:00
Dinner Served buffet 19:00 – 22:00

Italian Restaurant By the beach

Served buffet 08:00 – 11:00
Buffet 13:00 -16:00
A la carte 19:00 – 22:00 (Extra charge)

Flame Restaurant By the beach

Buffet 12:00 - 15:00 (Extra charge)
A la carte 19:00 -22:00 (Extra charge)

- For the *a la carte meals* at the “Italian a la carte Restaurant” all inclusive guests are entitled for 40 % discount on all food and local beverages.
- “Sunday Buffet Dinner at the Italian restaurant” from 19:00 till 22:00 with no charge on buffet food and all drinks.

Working hours of the Bar with “Extra Charges”

“Vendome” Bar on the beach

From Sunset till 24:00

Working hours of Bars:

Lobby Bar

09:00 - 00:00

00:00 - 01:00 (Extra charge)

16:00 -18:00 Tea & snacks

Pool Bars

09:00 – 18:30

13:00 till 15:00 Snacks

Beach Bar (Front hotel)

09:00 - 18:30

Aqua Gym Pool (Front hotel)

10:00 – 18:30

Fresh Juice, cans & bottles are not including. Shisha is not accepted, only in the designed area.

Discotheque “Normandy II”

Extra Charge from 22.00 till 03.00 AM

- No food or beverage items are to be taken outside from one restaurant or bar to another. No food or beverages are to be brought from outside into the bars, discotheque or restaurants. No alcoholic drinks are served to under age (18 years old).

-Please be informed that all Room Service consumptions will be charged to your room account, Room Service is not included in All Inclusive Concept.

- All alcoholic drinks and Turkish Coffee are extra charged and all the other beverages are served by the glass, and one at a time.

- Kids menu and baby chairs are available in Waterfalls restaurant.

- Dress code is Smart Casual. No swimming suits at lunch and no shorts and singlet’s are permitted during dinner time.

General Information

Check-in time is after 14:00 hrs.

Check-out time is 12:00 noon on the departure day. Room key, towel cards, should be returned to the reception. The All Inclusive bracelets should be cut on checkout.

If you lose the room key you will be charged with 5\$ - If you lose the towel card you will be charged with 15\$

Lunch on the departure day only in Italian Restaurant from 13:00 till 16:00.

Any consumption after check-out time will be against charge as per consumption and should be settled upon performing the cheque.

The Shuttle Bus is available between the Front and Sports Hotels, daily, every 10 - 15 minutes from 07:00 till 01:00.

Daily Fumigation in the evening and Early Morning.

The doctor is available in the hotel (against extra charge).

Leisure Facilities

Entertainment: Live music and shows performed nightly at the terraces of the Laguna, Waterfalls Restaurants.

Sport facilities : Enjoy using 1 Paddle court, 3 Tennis court ,, football pitch, multipurpose court, jogging track, for a charge ,aqua -gym pool, water-slide pool, beach volley are available free of charge. After sunset 1 Tennis court , football pitch and multipurpose court - for extra charge. Water slides from 10.00-12.00 and from 14.00 to 16.00 .

Health & Fitness center only for the Front Hotel guests : gym (sports shoes only, children under 14 are not allowed), sauna.

No alcoholic drinks or smoking are allowed in the Health club.

Children’s Care : Our **kids club** is open daily 10:00 - 13:00, 15:00-17:00 and 20:00-22:00 with daily mini disco at 20:00, the families can leave their kids with the Kids Monitor (Children over 4 Years Old). Two playgrounds – at the Front and Sports Hotels - are

Heated pools: Aqua gym pool; Family pool; Sports Hotel Pool (winter only)

Regulations & Safety Rules

- You are kindly requested to keep your valuables inside the safe box located in wardrobe in your room.
- Personal belongings left outside the room or in the terrace/balcony is under the guest responsibility as the hotel management will not be responsible for any loss.
- Any damaged caused in the room or at any outlets by the guest, will be charged to guest’ account and must be settled in cash before departure.
- Smoking water pipe in the room, balcony or terrace is not permitted.
- Hanging or displaying of personal clothes, towels on terrace chairs, balcony rails are not permitted.
- Not allowed to take hotel linen outside the hotel e.g. towels, pillows ..etc. Towels for the excursions are available at the Concierge desk.

For further information please refer to reception desk on 01 or contact Guest Relations on extension “05”.